

<date>

<Title> <First_Name> <Last_Name>

<Street_Address>

<City>, <Province>

<Postal_Code>

Second request for tax residency status – Needs your attention by <date>

Hello,

We previously sent a letter asking that you confirm some information for your non-registered account [account number]. We're reaching out once again for your assistance. The Canada Revenue Agency (CRA) asks that we obtain tax residency status information from our clients, even though your account is no longer active. We don't have this information on file for you, but that's easy to resolve.

What do I need to do exactly?

- Certify your tax residency status (Canadian resident, U.S. citizen/resident, or resident of another country) by <date>
- Provide us with your Tax Identification Number (TIN) if:
 - you're a U.S. citizen or U.S. resident for tax purposes (your social security number is generally your TIN)
 - you're a resident of another jurisdiction for tax purposes (if a TIN applies to the jurisdiction)

How do I do that?

- Speak to your financial advisor about completing the applicable form (RC518 form for individuals or RC519 for entities) and submitting it to Mackenzie

Where do I get my form?

- Forms are available on the CRA website:
 - RC518 (Declaration of Tax Residence for Individuals)
www.canada.ca/en/revenue-agency/services/forms-publications/forms/rc518.html
 - RC519 (Declaration of Tax Residence for Entities)
www.canada.ca/en/revenue-agency/services/forms-publications/forms/rc519.html

Why is this so important?

If we do not receive your form by <date>, you may be subject to CRA penalties and your account will be considered reportable to CRA, which is required to report to the IRS or the corresponding tax regulator of your tax residence country.

Need help?

If you have any questions, please contact your financial advisor or Client Relations at 1-800-387-0614.

If you're a U.S. citizen or U.S. resident for tax purposes, you can also find helpful information about the Foreign Account Tax Compliance Act (FATCA) on the Travel.State.Gov website:

- <https://travel.state.gov/content/travel/en/international-travel/while-abroad/Joint-Foreign-Account-Tax-Compliance-FATCA-FAQ.html>

Thank you for your attention to this matter.

Sincerely,

MACKENZIE INVESTMENTS

A handwritten signature in cursive script that reads "Jessa Wilson". The signature is written in dark ink and is positioned above the printed name and title.

Jessa Wilson

Assistant Vice President, Client Relations