



MACKENZIE
Investments

<<Date>>

«Client_Name»

«client_address»

«client_address»

«Postal_Code»

Re: Closure of Tax-Free Savings Account: Account # «ACCOUNT»

Dear «Client_Name»

We're writing because the Canada Revenue Agency (CRA) recently contacted us about your Tax-Free Savings Account (TFSA). We applied to register your TFSA with CRA at the time it was established; however, the application was rejected because the personal information provided to us didn't match CRA's records. This could include social insurance number (SIN), date of birth, and/or surname. Our previous attempts to obtain the correct information have been unsuccessful.

Because the account was not registered, CRA has now advised us that this account must be closed and cancelled on their records.

In response to CRA, we've closed your TFSA as directed and either moved the assets to an existing individual non-registered account or redeemed the funds to you.

As required by CRA, we'll be issuing T3/T5 (Québec Relevé 16) tax slips for any year that income was earned in the TFSA. We will also issue a summary of any capital gains or losses that resulted from transactions made within the account. For any years where income was earned, you may need to amend your previously submitted tax returns, which could result in a tax penalty or interest charge.

If you have any questions, please contact your financial advisor or Client Relations at 1-800-387-0614. We hope that you'll continue to make Mackenzie Investments a part of your long-term investment plans.

Sincerely,

MACKENZIE INVESTMENTS

Jessa Wilson
Vice President, Client Relations
Mackenzie Investments

Cc «Advisor_Name»